

## Report PSR-CW-03-17

**To:** Warden Barfoot and Members of Grey County Council  
**From:** Mike Muir, Director of Paramedic Services  
**Meeting Date:** March 9, 2017  
**Subject:** **2016 Response Time Performance**  
**Status:** Recommendation adopted by Committee as presented per Resolution CW-45-17; Endorsed by County Council March 23, 2017 per Resolution CC13-17;

### Recommendation

1. That the 2016 Paramedic Services response time performance be submitted to the Ministry of Health and Long Term Care by March 31, 2017.

### Background

The 2016 response time performance for paramedic services is identified in the chart below. The service sets the performance targets in October of each year for the target year and is required to report the service's performance by March 31<sup>st</sup> of following year.

The January 2016 – December 2016 performance is reflected in the chart below:

Target	Call Type	Provider	Response Time Target	2016 Target	2016 Performance
1.	Sudden Cardiac Arrest	Community Defibrillator Response	Six (6) minutes or less	40%	42.11%
2.	CTAS 1	Paramedic Response	Eight (8) minutes or less	50%	63.19%
3.	CTAS 2	Paramedic Response	Fifteen (15) minutes or less	90%	89.50%
4.	CTAS 3	Paramedic Response	Twenty (20) minutes or less	90%	97.85%
5.	CTAS 4	Paramedic Response	Twenty (20) minutes or less	90%	97.47%
6.	CTAS 5	Paramedic Response	Twenty (20) minutes or less	90%	97.49%

All targets were met with the exception of Target 3 - Call Type CTAS 2 (15 minutes or less 90% of the time). The service performed at 89.50% which was 0.50% less than the target. The service's performance against this target in 2014 was 90.13% and in 2015 was 90.46%.

## Financial/Staffing/Legal/Information Technology Considerations

None

## Link to Strategic Goals/Priorities

Goal 3 - Developing Excellence in Governance and Service:

The review of the service's performance against the response time targets will allow the County to annually review and if necessary, implement improvements to paramedic services delivery in an evidence based, patient centered and economically responsible manner.

## Attachments

None

Respectfully submitted by,

Mike Muir  
Director of Paramedic Services