

December 2019

Custom Christmas Cards



Residents artwork has been transformed into amazing holiday greeting cards available for purchase in our Ice Cream Parlour. These cards feature paintings crafted by residents who attend the monthly Art Therapy class with Judy Grey. Each resident permitted their work to be shared and felt honored and acknowledged for their talents. We hope to continue to create these custom cards each month following the class. Drop in to our Ice Cream Parlour to see their work first hand! What a beautiful way to share the talent, skill and ability of our residents this holiday season. Cards are competitively priced at .75 cents each or 3 for \$2.00.

If you would like more information about the painting program, please contact Stacey Goldie, the Resident and Family Services Manager at extension 2108.

Holiday Season...

Reminders and Tips

- With Christmas fast approaching, we are often asked about gift ideas for residents. You are welcome to consider some of the items outlined in the links provided below. If you are still stumped for ideas, you are welcome to connect with the nursing staff who may be able to offer some additional suggestions. Remember your visit is one of the most wonderful gifts of all!
[Dementia - Gift Ideas over the Holidays](#)
[Holiday Tips from Memory Cafe](#)
- A friendly reminder: when bringing in gifts for your loved one, please be mindful that anything unlabeled may be difficult to track and potentially lost. **Please ensure gift items are labelled as well as the gift bag/box.** Contents may be labeled with marker or a removable tag, and we will update accordingly using our in-house labeling system.
- The holiday season is often marked with festivities and outings. **We ask that you provide Registered Staff at least 24 hours advance notice of a planned day trip or extended absence.** This will help with medication preparation and arrangements for other required supports.

- We would like to remind families that the **Family Dining Room is available for your special event** this holiday season. The room will be decorated for your holiday enjoyment and can accommodate 12- 20 people depending on the layout. Please contact the business office at 519-376-4420 to make your reservation, they are awarded on a first come, first serve basis, it is booking up quickly so don't delay! There is no charge for the space. Please note, reservations during the Christmas season may have time limits to allow for multiple bookings.



- Lastly, if you are feeling under the weather, please schedule your holiday visit for another day.

Christmas Kindness

Some Residents and Families like to provide treats, fruit and/or goodies for staff to enjoy over the holidays as a token of their appreciation. Your kindness is very much appreciated. Please note, the Ministry of Labour does not allow staff to consume food and/or drink in Resident areas. We welcome

you to bring in goodies but ask that you please drop these off at the main office. They will be placed in the break room for all staff to enjoy!

In the theme of Christmas kindness, we would also like to say a heartfelt thank-you to the Bluewater Quilters' Guild who very generously donated some beautiful



items that will certainly be put to good use around the home and make some of our residents very happy on Christmas morning. Thanks so much for thinking of us!



If you would like to share your kindness with the community we are also hosting a toy box from the Owen Sound Fire Fighters and Emergency Response Team. If you would like to contribute a new, unwrapped toy for children and youth birth to 16 years, you are welcome to add it to the box. Donations will be picked up by the Fire Department prior to December 19th.

A Sad Goodbye and Warm Hello



It is with saddened hearts that we say bon voyage to our pet therapy dog Pearl, and her handler Jamie. Jamie will be relocating to Sudbury, where she has accepted a new job. We wish her the best of luck with her move and look forward to hearing updates about Pearl's life in Sudbury.



Prior to Jamie's resignation she was able to help train our newest St. John's Ambulance handler, Barry Falls. Barry recently retired from social work and is looking forward to facilitating pet therapy visits with his Bernese Mountain Dog, Cymry (pronounced "kim-ree"). Barry and Cymry will begin visits this holiday season, please welcome them to our home.

Annual Satisfaction Survey

Don't forget to have your voice heard, your opinion counts!

We were hopeful to have the Family Satisfaction Surveys delivered sometime in November, however unforeseen challenges prevented us from hitting this target. Please accept our apologies for the delay, we have confirmation they will be mailed out to the designated survey contact by Thursday December 5th.

The survey takes approximately 10-15 minutes, please take the time to tell us how we are doing. The deadline for

responding is Tuesday, December 31st.
The results are important to us and will
be used to develop our quality
improvement plan in 2020.



With 2019 coming to an end, the entire
Lee Manor Team would like to extend
our thanks for being a part of our care
community! We wish you Happy
Holidays and all the best in the coming
year.

Lee Manor Leadership Team

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