

## Outdoor Visits – Grey Gables

### Purpose

The Outdoor Visits procedure will enable residents to have safe face-to-face visits while the restrictions remain in place based on the MOLTC Resuming Visits in Long Term Care Homes Guidelines as of June 10, 2020 and the MOLTC Visitor Policy released on July 15, 2020.

### Responsibility

It is the responsibility of all employees, residents and families to follow the procedure, maintain physical distancing and practice hand hygiene to ensure the safety of the residents, and minimize the spread of COVID-19.

### Equipment

- Shade structure, and/or overhang to protect from elements
- Furniture that is not permeable and can be wiped with cleaning products
- Cleaning trolley for use between visits
- Hand Sanitizer
- External phone for safety (cellphone)
- Surgical Masks

### Method

1. Designated staff member will oversee the scheduling of staff resource, coordinate resident attendance and communicate to visitor the procedure for the visit.
2. Team will consist of but is not limited to the following individuals: program staff, Available staff to support visit, Screeners.
3. Residents in LTC will have access to the outdoor visiting area 7 days a week.
4. Family members will be able to book their visit using the Bookings App or by telephoning the designated staff member. At that time, they will be notified of the following visit requirements:
  - Two (2) visitors at a time and visiting time cannot be split between additional individuals.
    - The second visitor may be a school aged child who is accompanied by an adult
  - One (1) visit per week per resident. The persons visiting can change from week-to-week.
  - Visit may at least 30 min in length.

- A window visit may be selected opposed to an outdoor visit, wherein the associated restrictions will not apply.
  - Visitors will be advised they are to remain in their car until scheduled visit time, respect other visitors' privacy.
  - Washrooms are unavailable, and visitors will not be able to enter the facility.
  - Visitors are not to bring food or drink to their visit. Any items that they have brought must be delivered to the holding area and will be held for 24 hours prior to delivery.
  - Visitors may not bring pets.
5. On the day of the visit the designated staff member will screen the visitor, including temperature. Appropriate Personal Protective Equipment (PPE) will be worn.
    - Visitor will be greeted by a team member at the designated greeting area and will be screened and will receive education on infection prevention and control measures (approx. 5 to 10 minutes).
    - The visitor must perform Hand Hygiene prior to entering the visiting area.
    - The visitor must wear a mask or face covering (if they do not bring their own, a surgical mask will be provided).
    - The visitor is unable to touch and/or give items to resident during the visit.
    - The visitor must perform Hand Hygiene when leaving the visiting area.
    - Failure to follow the guidelines may result in future visiting restrictions.
  6. Cancellation of visits is at the discretion of the facility due to unforeseen circumstances. If the visit has to be cancelled, they will be notified at a minimum of 1 hour prior to the visit.
  7. Staff supporting visits will collect resident from unit and take to visiting area. They will notify the designate staff of their arrival to ensure the family member has been screened prior to their entry to the outdoor visiting space.
  8. Designated staff will clean the visitor and resident area prior to visits and following visits. A cleaning trolley will be provided by environmental services.
  9. Staff will remain respectfully away to provide privacy, however still available if required for support of resident. If required, staff member will remain with resident if they cannot independently participate in visit.
  10. Staff member to ensure the visit is documented in the resident's electronic health record.
  11. The care community will maintain all records related to the family visiting process.

## Special Considerations

Residents who cannot safely participate in the visit due to behaviours and/or wandering will be assessed on an individual basis.

Any exceptions for the above restrictions must be approved by the Medical Director or the Director of Long Term Care.

## References

MOLTC Visitor Policy update to Directive #3

[https://ltchomes.net/LTCHPORTAL/Content/Snippets/LTC%20Visitor%20Policy%20\(EN\)\\_em.pdf](https://ltchomes.net/LTCHPORTAL/Content/Snippets/LTC%20Visitor%20Policy%20(EN)_em.pdf)

MOLTC Resuming Visits in Long Term Care

[https://files.ontario.ca/mltc-resuming-visits-long-term-care-homes-en-2020-06-11-v3.pdf?\\_ga=2.69693971.247268254.1591965650-437446737.1571837492](https://files.ontario.ca/mltc-resuming-visits-long-term-care-homes-en-2020-06-11-v3.pdf?_ga=2.69693971.247268254.1591965650-437446737.1571837492)

COVID-19 Directive #3 for Long-Term Care Homes under the Long-Term Care Homes Act, 2007, Issued under Section 77.7 of the Health Protection and Promotion Act (HPPA), R.S.O. 1990, c H.7, June 10, 2020.

[http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/directives/LTCH\\_HPPA.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/directives/LTCH_HPPA.pdf)

Public Health Ontario Prevention and Management of COVID-19 in Long Term Care and Retirement Homes, June 2020

<https://www.publichealthontario.ca/-/media/documents/ncov/ltcrh/2020/06/covid-19-prevention-management-ltcrh.pdf?la=en>