

## 2022 Rent Receipts

To receive a copy of your rent receipt for 2022, please call 519-376-5744.

## Home Takeover

### What is a Home Takeover?



A home takeover happens when you can't get someone to leave your home and they start

making you feel physically, financially, or emotionally unsafe. It might seem fair at first - like trading free stuff for a place to crash - but gets bad over time. Home takeovers can be done by people you care about, or by strangers. If you need help, talk to someone you trust, your support worker, or your housing provider. Learn more at [publichealthgreybruce.on.ca](http://publichealthgreybruce.on.ca) or by calling 211.

## Green Cleaning



Household cleaners can have harsh ingredients and can be damaging to the environment.

Many cleaning products also contain fragrances or other chemicals that can trigger allergies and asthma. Here are some tips on using common household ingredients as your own safe cleaning products.

### **Ingredient #1: Baking Soda**

Cleans, deodorizes, softens water, cuts grease, polishes tarnished silver, and whitens.

### **Ingredient #2: White Vinegar**

Cuts grease, removes mildew, and deodorizes.

## Tax Clinics

A reminder that it is important to file a tax return to get Ontario tax credits and benefits. Even if you received social assistance or didn't earn income, you could get money back by filing a tax return.



Need a hand? If you have a modest income, tax-filing help is available by calling 211 for information and support.

## Spring Conservation Tips

- Ride your bike to work to reduce emissions
- Drink tap water instead of bottled water
- Rinse fruits and vegetables in a bowl, not under running water
- Take shorter showers
- Avoid single-use plastics, and choose reusable options
- Turn off the lights when you leave a room
- Unplug devices when not in use
- Report any leaks to maintenance



## Let the Fresh Air in!

At the first sign of a warm sunny day, open all the windows for a few hours to let the fresh air in.



## Reporting Maintenance Issues in a Timely Manner

Maintenance issues can be reported by completing a maintenance request form or sending an email to [housingrepairs@grey.ca](mailto:housingrepairs@grey.ca). If there is an emergency after hours such as a flood, fire, lockout, plumbing or electrical issue, please contact the afterhours line. It is important to report maintenance issues in a timely manner to prevent further damage, ensure safety, and avoid unnecessary charges to hydro bills, water, etc.

## Garbage Pickup

With melting snow, we look forward to warmer weather. Help keep your neighbourhood and home free of litter by ensuring that garbage bins are utilized and kept tightly sealed.



## Pets

If you have a pet, please ensure that you have filled out the appropriate form to let us know who to contact for pet care in the case of an emergency. You can obtain the form from a Community Relations Worker. And a reminder that cleaning up after pets is a tenant responsibility. It's the law and it keeps backyards clean and enjoyable.



## Responsibilities of Guests

A friendly reminder that it is the tenants' responsibility to ensure all guests abide by the rules when on site at any Grey County Housing building.



## What Not to Flush

Please do not flush the following down the drains or toilets:



- Cigarettes
- Condoms
- Cotton swabs
- Diapers / any wipes (baby wipes, facial wipes, cleaning wipes)
- Feminine hygiene products
- Fats / oils / grease
- Medication
- Needles
- Paper Towels

Flushing the items listed above down toilets or sink drains can cause major sewage problems in the building and significant expenses for repairs!

## When You Don't Know



**When you don't know  
where to turn.™**



**Quand tu ne sais pas  
vers qui te tourner.™**

211 connects people with the appropriate information and services to enhance Canada's social infrastructure and enables people to fully engage in their communities. 211 is confidential. You will not have to give your name or personal details.