

April 6, 2020

## Playgrounds Closed

This is a reminder that **all** playgrounds, including basketball courts on Grey County properties are closed during this time due to COVID-19. Disobeying the closure is an offence under the Emergency Management and Civil Protection Act and individuals can be fined.



Provincial Offences Officers and Municipal Law Enforcement Officers will be monitoring these areas and are empowered to enforce these orders.

## Staying Healthy and Safe

2019 Novel Coronavirus (COVID-19)

**What you need to know to help you and your family stay healthy**



Wash your hands with soap and water thoroughly and often.

Cough and sneeze into your sleeve or a tissue. Dispose of tissue immediately and wash your hands.



Keep surfaces clean and disinfected.

Stay home when you are sick.



## Laundry Facilities

Laundry Facilities remain open in buildings and are being cleaned by staff daily.



## Common Rooms

Common rooms are closed until further notice. Please remember to undertake social distancing measures and stay home as much as possible to slow the spread of COVID-19.



## Scam Alert

During the COVID-19 emergency, Grey County Housing staff are making calls to tenants to touch base with tenants and offer additional information and supports that might be available.

There are a number of fraudsters making calls. If you get a call from someone who asks for your banking or credit card information over the phone, hang up and report the call to the police.

## Rent Payments

If you typically pay your rent at the Administration Building, please contact your Tenant Services Coordinator to make



arrangements for Rental Payments. At this time Debit is not available, payment can be made by cash, cheque or money order.

**Tenant Services Coordinators:**

**Cathy Snyder**

519-376-5744 ext. 1207

**Sharon Irwin**

519-376-5744 ext. 1214



## Maintenance

Tenant maintenance requests can still be put in the Maintenance box in buildings; however only emergency maintenance jobs are being addressed at this time. Staff and contractors are only entering tenant units for emergency repairs.

## After Hour Emergencies

For all after hours emergencies, please call 519-376-5744 and press #1 to reach the after hours contact.

## Contacting Staff

In an effort to maintain services and slow the spread of COVID-19 our office is working remotely at this time. Please call the main housing phone line at 519-376-5744 and if your call is not answered please leave one detailed message including your name and phone number and a staff member will respond within one business day.

Phone: 519-376-5744

Fax: 519-376-0445

Email: [housing@grey.ca](mailto:housing@grey.ca)

If you have an emergency after hours such as no heat or beeping smoke detector or a flood please contact 519-376-5744 x1.



## Suggestions to stay busy

- Start a craft project
- Do puzzles & play games
- Bake or cook something special
- Read a book
- Take a virtual class
- Tackle home cleanup
- Write a letter or email
- Call a friend or family member
- Draw or colour
- Do an indoor scavenger hunt
- Create a journal
- Build a fort