

CareRx has partnered with Brightsquad Secure-mail to bring our customers paperless statements

What is Brightsquad?



Secure
Online Portal



Mimics
Traditional Email



Free*



Alerts via your
regular email



PIPEDA
Compliant

*Once Brightsquad is implemented, CareRx will provide paper statements for \$2.50 monthly fee

1

Provide CareRx with your email address

Provide/update your email by either calling or emailing your provincial Customer Care:

Ontario:

Ph: 1.855.561.4478
customer care@carerx.ca

Saskatchewan:

Ph: 1.866.413.4022
billings@carerx.ca

Alberta:

Ph: 1.855.907.7778
billings@carerx.ca

British Columbia:

Ph: 1.855.347.8158
billing@carerx.ca

2

Watch for an email from Brightsquad with your link to register

3

Activate/register your Brightsquad account

We will send step by step instructions from a CareRx email account.
The activation email will come from Brightsquad. Watch out for phishing attempts!

4

Check your email for Brightsquad message alerts

5

Login to Brightsquad to access your statement!



Get your statement faster
and securely



You can save/download
/print your e-statement



Brightsquad saves all
messages so you can access
them when you need them